

ACCOUNTABLE MANAGER MODULE

Qualification as Accountable Aviation Manager



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11 – 14 January, 2016

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1 Point of departure

The aviation industry represents a globally highly relevant and ever growing economic sector. Besides the direct effects of the aviation industry (such as income, employment etc.), which have a positive impact on the national accounts, the aviation infrastructure indirectly also affects the development and attractiveness of regions and nations. Globalization and resulting from it the interconnectedness and transnational expansion of companies and industries has augmented the amount of air traffic. Thus aviation infrastructure has become a critical factor in the development of regions.

Not only the national airports and national airlines profit from these developments, but all aviation related business get a piece of the cake.

Although a temporary downturn of demand, caused by the economic cycles, can be observed, in the long run a saturation of demand is not to be expected, neither within the passenger aviation nor in cargo aviation. Actually, quite the contrary is the case. A high level of demand in aviation services is expected to occur in the following years. In this case, aviation infrastructure becomes even more important. This added meaning of aviation infrastructure is partly caused by the European transport politics, which underline the importance of the handling of the increasing air traffic.

Therefore Accountable Managers are confronted with an enormous challenge, which is partly caused by constant changes of regulations and new investments.

But not only ever changing regulations are causing challenges, but also the growing complexity of management of aviation businesses bring up new challenges for accountable managers.

Although the requirements of an Accountable Manager are known, there are only few opportunities to acquire or refresh those skills. The goal of this module is to answer pending questions, but also to educate and update the skills of Accountable Managers. Therefore this course addresses especially Accountable Manager within the operative civil aviation business.

2 Module schedule

January 11th, 2016: Overview of Institutions and Functions

Time	Topic and content	Lecturer
8.30 – 9.00	Welcome and administration	Andreas Wittmer
9.00 – 10.00	Organizations in Aviation	Andreas Wittmer
10.00 – 10.30	Coffee break	
10.30 – 12.00	Overview international authorities	Andreas Wittmer
12.00 – 13.00	Lunch break	
13.00 – 14.30	Overview and handling national authorities	Jorge Pardo
14.30 – 15.00	Coffee break	
15.00 – 17.00	Overview of the applicable EASA regulations	Joel Hencks
18.30	Networking Dinner (costs included in registration fee)	

January 12th, 2016: Air Traffic Control and Requirements

Time	Topic and content	Lecturer
8.30 – 10.00	Air Traffic Control Part I	Heinz Wipf
10.00 – 10.30	Coffee break	
10.30 – 12.00	Air Traffic Control Part II	Heinz Wipf
12.00 – 13.00	Lunch break	
13.00 – 14.30	Introduction to the System of Aviation Part I	Andreas Wittmer
14.30 – 15.00	Coffee break	
15.00 – 16.30	Introduction to the System of Aviation Part II	Andreas Wittmer

January 13th, 2016: Management

Time	Topic and content	Lecturer
8.30 – 10.00	Strategy and Governance	Roland Müller
10.00 – 10.30	Coffee break	
10.30 – 12.00	Risk and Compliance Management	Roland Müller
12.00 – 13.00	Lunch break	
13.00 – 14.30	Labor Law in Aviation Part I	Roland Müller
14.30 – 15.00	Coffee break	
15.00 – 16.30	Labor Law in Aviation Part II	Roland Müller

January 14th, 2016: Organization and Leadership

Time	Topic and content	Lecturer
8.30 – 10.00	Documents and Requirements Part I	Joel Hencks
10.00 – 10.30	Coffee break	
10.30 – 12.00	Documents and Requirements Part II	Joel Hencks
12.00 – 13.00	Lunch break	
13.00 – 14.30	Controlling Part I	Joel Hencks
14.30 – 15.00	Coffee break	
15.00 – 16.30	Controlling Part II	Joel Hencks
16:30 – 17.00	Summary and Discussion	Andreas Wittmer

3 Location and costs

Costs:

Participation fee for Accountable Manager Module includes a **certificate of participation** from the CFAC-HSG.

- **Regular participants CHF 3'900**
- **Supporter CFAC-HSG CHF 3'600**

Location: Radisson Blu Hotel, St.Gallen

- **Public transport to the hotel**

Take the train toward St.Gallen, and exit at the St.Gallen main station. Transfer to bus No. 3 toward Heiligkreuz (about a five-minute ride). Exit at the Schützengarten stop. The hotel is located just a few steps away.

- **Directions to the hotel from Zurich Airport**

The hotel is located 80 kilometers, or about a 50-minute drive, from the Zürich Airport. From the airport, take highway A1 to Winterthur / St.Gallen. Drive 75 kilometers. Then take the St.Gallen – St.Fiden exit. At the first crossroad, turn left and after 1,000 meters (at the next crossroad), turn left again. After 300 meters, the hotel is on the right.

4 Lecturers

Dr. Andreas Wittmer, Managing Director of the Center for Aviation Competence at the University of St.Gallen, Senior Lecturer at the University of St.Gallen, the Module University Vienna, University of Applied Sciences in Chur and Zurich University of Applied Sciences in Winterthur.

Professional experience:

- University of St.Gallen
Center for Aviation Competence, Managing Director,
Institute for Systemic Management and Public Governance, Vice Director
- Lindberg International AS (DK)
Country Manager Benelux and
- Aarhus School of Business (DK)
Department of Economics
- Credit Suisse First Boston, Zurich

More information about Andreas Wittmer:

https://www.alexandria.unisg.ch/Personen/Person/W/Andreas_Wittmer

Joel Hencks, Managing Director, AeroEx GmbH, official Partner of the Center for Aviation Competence at the University of St. Gallen.

Professional experience:

- 2006 European Aviation Safety Agency „EASA“- Expert in the field of Aviation Law for Flight Operation
- 2004 Accredited Auditor for Aviation Companies
- 2003 Referent for „Aviation Safety Management Systems“ and Air Law (Accredited by the „International Business Aviation Council“)
- 2001 Managing Director of Consulting companies in aviation with a focus on certification of aviation companies as well as management systems
- 1999 Captain of several plane types with different companies

More information about AeroEx: <http://www.aeroex.eu/>

Prof. Dr. iur. Roland Müller, Lawyer, Flight Instructor, Professor for Privat- und Commercial Law as well as Air Law at the University of St. Gallen.

Professional experience:

- University of St. Gallen Center for Aviation Competence: President (since 6 years)
- University of Bern: Lecturer for Labour Law (since 4 years)
- University of St. Gallen: Lecturer for Privat Law, Commercial Law and Air Law (since 13 years)
- ME Advocat Lawyers: Chairman of the Board, Lawyer and Notary Public (since 20 years)
- Swiss Air Ambulance: Member of the Board of Foundation (since 7 years)
- Aero Club Switzerland: Chairman of the Board (6 years)
- Business Airport St.Gallen-Altenrhein: Chairman of the Board of Directors (6 years)
- SR Technics Group: Member of the Board of Directors and Chairman Risk Management Committee (6 years)
- Federal Aviation Commission: Member of the Commission (9 years)
- District Court Gossau/Switzerland: Extraordinary clerk (1 year)

More information about Roland Müller:

https://www.alexandria.unisg.ch/Personen/Person/M/Roland_Mueller